

GRAIN FIELD CHICKENS (PTY) LTD

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29 September 2023

The Line Manager for: – Ms Yoliswa Stivin

C/o: Ambition 24hours
107 Voortrekker Road
Bellville
7535
Cape Town

Dear Sir/ Madam,

Re: **COMPLIMENT FOR EXCELLENT CUSTOMER SERVICE - YOLISWA STIVIN**

I would like to compliment one of your employees, Yoliswa Stivin, for the excellent service she provided me with the procurement of relief locum sister.

She was on the ball from the get-go, she kept me informed every step of the way and was able to provide a Locum Sister for us.

Even when it became clear that – although we had used the services of Ambition24 before – there was outstanding documentation that would have prolonged the starting date of the Sister whom we required at very short notice, Yoliswa was able to resolve the problem behind the scenes.

From the service experience that we have received over the years from employees of Ambition24, Yoliswa went the extra mile, she was extremely patient and friendly, and her service was lightning fast.

Her professionalism and ability to get to the bottom of the situation quickly exceeded our expectations. She even always called back like she promised and that was part of going the extra mile.



Such a commitment to great customer service is to be commended, and although I do not know Yoliswa at all, from me as a person who have dealt with employees and customers for almost 30 years, Yoliswa fit the profile of top talent because her character and approach is not something one can buy or learn from a book – it comes naturally.

May Yoliswa grow from strength to strength in her career.

Yours sincerely,



Wally Kok
HR Manager

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